

Failure to Certify Notification to Persons Served by Known or Potential Service Line Containing Lead

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Reporting Requirement Not Met for Clarence Public Water System

We were required to report that we have notified consumers served by a known or potential service line containing lead by sending a copy of the notice and materials sent to such persons to the State of Missouri.

Our system failed to demonstrate to the State that it delivered annual notifications and information to affected consumers with lead, galvanized requiring replacement, or lead status unknown service lines as required by July 1, 2025. Although the failure to comply with the reporting requirement does not create a risk to public health, we are required to inform you of this violation and provide additional information including what we did to correct the situation.

It is important for consumers to know if the water they are receiving has been delivered through a lead, galvanized requiring replacement (GRR), or lead status unknown service line so they can make decisions on whether and what actions to take to reduce their exposure to lead in drinking water.

What should I do?

There is nothing you need to do at this time. You do not need to boil your water or take other actions. Remember, boiling water does not remove lead from water.

For more information on reducing lead exposure around your home/building and the health effects of lead, visit the EPA's websites at <https://www.epa.gov/ground-water-and-drinking-water/basic-information-about-lead-drinking-water> and <http://www.epa.gov/lead>.

What is being done?

A notice has been sent to the 1 service that has an unknown status regarding their service line on March 20, 2026. While we did not certify and notify the State as quickly as we should have, we provided the required notifications to persons served, as well as the missing information to the State on March 23, 2026.

For more information, please contact David Burnett at (660) 415-7330 or PO Box 9, Clarence, MO 63437.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Clarence PWS. Public Water System ID# MO2010165.

Date distributed: March 31, 2026.